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Service (sector) Epidemiology N° CEP

ECONOMIC ASPECTS IN A OPHTHALMOLOGY SECONDARY SERVICE Economics.

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Purpose: To verify the expense of transport of the customers of the CERESO. Methods: In February of 2001 the attendance started to operate for districts. from. After this date, 2742 customers had been interviewed in the queue. An interview was carried through in the 15 first days of the months pairs of April of 2001 and the February of 2002. The questionnaire was applied verbally by students of the course of Ophthalmic Technology. Also it was made the survey of the districts that had more looked the service. Results: It was observed predominance of customers in the with age between 46-60 years, however the average greater of expense was between 0-15 years (Average = R\$2,60). Considering the expense of the customers who had come folloied, the average greater of expense was in group with age between 46-60 years (Average = R\$2,80). The calculation of the expense with general transport of the customers was of approximately R\$ 5,250.00 that it implies approximately in an annual expense of R\$ 18.000,00. The service received greater looks for of the districts of the nucleus V, quarters of the South Zone (S/Z) and the East Zone (E/Z) of São Paulo, being that the districts of Jabaquara with 18,40%, Vila Mariana with 9,30%, Ipiranga with 5,70%, were most significant of the S/Z and Penha with 3,20% and Vila Matilde with 2,90% of the E/Z of São Paulo. Santo Amaro with 5,15%, Cidade Ademar with 2,25% also revealed a considerable demand, beyond 2,57% of the customers being living out of São Paulo. Conclusions: The average of expense of all was of R\$1,95, has customers that spend a high amount in relation to its economic standard, as customers who come of regions moved away from the subway and arrived to spend in Average R\$ 8,55. The region pertaining to nucleus V, of bigger number of customers is of the district of Jabaquara that had the Average of expense of R\$ 2,62. The expense with transport must be considered more important leading in account that has other expenses and financial losses with the locomotion of the customers for the CERESO.